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Monday, 12<sup>th</sup> February 2024

Dear Community Residents,

**Subject: Our Sincere Apologies**

We are writing this letter to express our sincerest apologies for the disturbance caused by the noise generated from our project in our community last week. We understand the inconvenience and frustration that this must have caused for you and your families, and we want to assure you that could we have moved the works or prevented the level of noise occurring we most certainly would of.

First and foremost, we want to acknowledge the impact that the noise disturbance had on your peace and tranquillity, especially during the late night and early morning hours. We recognise that our project has disrupted the daily lives of those living in the surrounding areas, and we deeply regret any discomfort that we may have caused.

While we strive to maintain high standards of operation and minimise any potential disturbances, unfortunately, in this instance, we fell short of communicating these unavoidable works and the noise the works would generate.

We of course take full responsibility for the oversight communicating clearly and concisely, we would like to assure you we completely understand the importance of being more considerate and mindful of our neighbours.

Furthermore, we are committed to improving our relations with the community and welcome any feedback or concerns you may have regarding our project. Your input is invaluable to us, and we are dedicated to addressing any issues promptly and effectively.

Once again, we sincerely apologise for the disturbance and inconvenience caused by the noise from our project. Please be assured that we are taking this matter seriously and are committed to preventing similar incidents in the future.

We will continue to work closely with the local council and governing bodies, who represent you the residents to ensure your views are represented and responded to in a timely manner.

We would like to thank you for your continued understanding and patience as we work tirelessly to complete this project and continue to provide “jobs for life” and contribute to our Holmewood and surrounding community wherever possible.

If have any further questions or concerns, please do not hesitate to contact us through our website details below:

<https://www.holmewoodchesterfieldplans.co.uk/>

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Amand Cogan', with a stylized flourish at the end.

Amand Cogan

Chief Operating Officer